

UNIVERGE® DESKTOP TELEPHONES



Empowering the Smart Enterprise

www.nec-enterprise.com



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Choose **UNIVERGE®** Desktop Telephones

The right phones for every work situation

To stay competitive, enterprises need to have the right tools that enable them to be more efficient, flexible, and productive. NEC has built smart enterprise solutions that leverage technologies to optimise business practices, drive workforce engagement, and create a competitive advantage.

Today, business moves quickly, and to keep up you must have the right telephone. With the increasingly mobile workforce now working from virtually any

location, you must be able to provide your employees with communication tools that facilitate efficiency and productivity. But, many businesses and employees have not taken advantage of the enhanced capabilities offered by today's breed of telephones.

NEC's UNIVERGE Desktop Telephones hold the answer to a multitude of communications problems. With a wide range of customisable features, these telephones are flexible, easy to use, and provide you with investment protection.

The promise of the Smart Enterprise!



Customisable telephones to match growing business needs

As your business expands, so do your communication needs. With NEC telephones, you can increase feature functionality through applications support and personalisation of the phone. You can choose from our wide assortment the telephone that best fits the individual's role. Whether they need just a basic single line telephone or one with a 60-line console attached, NEC offers telephones to fit everyone's needs.

Choice of IP or Digital Telephones

Whether your business communications are pure IP or any combination of IP and digital, NEC provides a full line of telephones that can accommodate your needs. The user interface and the terminal functionality remain the same, so a mix of models can be used without extra training

UNIVERGE Desktop Telephones:

- > Are customisable to meet employees' specific communications needs
- > Will support a wide-range of applications which can help improve overall employee efficiency and productivity
- > Deliver maximum deployment flexibility and investment protection
- > Come as either IP or digital telephones
- > Supports XML open interface (on IP telephones)
- > Have an easy to use intuitive interface and an interactive user manual
- > Have a Bluetooth connection adapter which enables users to receive and place calls through either their smart device or desktop telephone
- > Come with options for the visually impaired such as audio key action feedback and large character display

Elegantly Designed & Feature Packed

Full Colour or Gray Scale LCD

Call Data: Time & Date, Extension Name and number and incoming Call Info

Data: XML capabilities/application information when not in a call

Message Waiting Indicator Light

Viewable from front and back of the phone

IP - 7 Colours | Digital - 3 Colours

Wideband Handset

Colour Options

Piano Black | White Porcelain

Speaker Phone

Adjustable Stand

4 adjustments*

Customisable Backlit Keypad**

Options: ACD | Retrofit | French Spanish | Braille Stickers

Microphone

Support for full duplex hands-free operation

Soft Keys

Voice switch controlled and features dynamically change depending on state of phone

Transparent Line Keys that Light Up

One touch access to system features such as:
Extension Dialing | Lines/Call Park
Voicemail Box | Call Recording | Security

Feature Keys

Recall | Feature | Answer | Microphone

Menu Key

Call history - redial/missed calls
Directories | Settings: ring volume

Navigation Cursor

Hold, Transfer & Speaker Buttons



IP and Digital Desktop Telephones



DT410

DT410 Digital Desktop Telephone

- > 2-key non-display or 6-key display
- > Backlit keypad (6-key model)
- > Entry level phone
- > Hands-free, Half Duplex
- > Soft keys / LCD prompts
- > Directory dial key: 10 Feature Key support
- > Wall mountable



DT430 & DT830

DT430 Digital Desktop Telephones

- > 12, 24 or 32 programmable keys (fixed terminals)
- > Backlit keypad
- > Backlit Line keys
- > DESI-less (8-line display) version
- > Hands-free, full duplex
- > Headset support, optional EHS support
- > Soft keys/LCD prompts
- > Navigation cursor & Directory dial key
- > Call history
- > Bluetooth support (BCAZ)
- > Wall mountable

DT830 IP Desktop Telephone

- as DT430 plus:
- > Network support 10/100 Ethernet
 - > Backlit LCD display
 - > XML open interface capabilities
 - > VoIP encryption



DT430 & DT830 DESI-less



DT830CG Colour Display

DT830DG & DT830CG IP Desktop Telephones

- as DT830 IP plus:
- > 12, 24 or 32 programmable keys (modular support)
 - > Navigation cursor & Directory dial key
 - > Gigabit Ethernet

DT830CG IP Desktop Telephone

- above features plus:
- > Full colour backlit LCD display - large size (105.5 x 67.2 mm)

DT820 IP Desktop Telephones

- > 6-key and 8-key DESI-less model (expandable to 32)
- > Backlit LCD display & Line keys
- > Hands-free
- > Headset support, optional EHS support
- > Navigation cursor & Directory dial key
- > XML open interface capabilities
- > Soft keys/LCD prompts
- > Call history
- > VoIP encryption
- > Network support 10/100 Ethernet (Opt 1G)
- > Wall mountable
- > Display: greyscale, backlit, 93.3 x 27.7 mm or 70.04 x 61.04 mm



8-line Key Module

60-line DSS Console

Supply Freedom of Choice

Personalisation is important to the creation of motivated personnel

Running your business on an outdated system or forcing employees to use old devices that are ill equipped to handle their multi-faceted communications needs is bad for business. To facilitate smarter work environments, NEC has developed the next generation of desktop telephones; the UNIVERGE DT800/DT400 Series, which are supported on the UNIVERGE SV9000 Series platforms.

Call from your desk phone

NEC's innovative desktop endpoint design is intended to deliver maximum deployment flexibility. A wide range of choices allow for multiple combinations that fit any and all business niches or personalisation requirements.



Easy-to-use, intuitive interfaces

NEC's desktop telephone interfaces are designed to improve the overall user experience, while remaining intuitive – with no extensive training needed. Global icons indicate status at-a-glance including notification of new voice or instant messages, missed calls, the telephone user's current presence status, and the device's current data protection mode.

Reasons to choose UNIVERGE® Desktop Telephones

- > **Wide-Range of Choices** - choose from IP or digital, 2-line keys to 32+ or DESI-less, grayscale or colour display, custom keypads, plus more
- > **Customisable function keys** – can be adapted to the exact individual requirements of your business
- > **User-friendly interface** – little or no staff training required
- > **Gigabit built-in** – eliminates the need of having to buy an adapter, even on DESI-less telephones (Not available on all models)
- > **Bluetooth Connection Adapter** - enables users to receive and place calls through either their smart device or desktop telephone
- > **Wireless Adapter** – allows placement of telephones anywhere within range of wireless network

Unique Customisable Business Telephones

Our wide range of UNIVERGE Desktop Telephones are like no other. Their customisable construction means you can change the design for exact business requirements. Whether your employees need just a basic single line telephone or one with a 60-line console attached, NEC offers telephones to fit everyone's needs.

Achieve a Premier Multimedia Experience

Easy access to information and people is imperative to empowering employees and improving overall efficiency

NEC's UNIVERGE Desktop Telephones and the full-feature set of applications that they support provide your business with the right communications tools and a premier multimedia user experience.

Personal, system and corporate directories

UNIVERGE Desktop Telephones come with corporate directory functionality. Users can quickly access these directories to easily reach the people they need. There's no need to waste time looking up phone numbers. Each entry in the directory is searchable, and a call can be placed from the searched entry. When a call is received and if the Caller-ID matches a registered phone number within the directory, the name of the entry is displayed on the LCD.

XML open interface support on IP terminals

NEC's IP telephones provide XML open interface support so your developers can create displayable and accessible applications designed specifically for your business. The XML interface provides the user with a way to integrate additional productivity tools such as calendar links, wallboard functionality, call directories, and more, which are displayed on the telephone's LCD.

Advanced applications

Delivered directly to the desktop telephone, advanced applications enable staff to work more efficiently and improve customer service. Voicemail, ACD, and customer information integration help minimise operator and other overhead costs. Users can log on to any IP telephone anywhere on the business's NEC network. Each user profile and settings are immediately available, without the need for extra programming.



Additional Features

- > **Call History** - Incoming, outgoing and missed calls are logged and are accessible to the user. Call history can be used to make call backs, and the numbers can be added to the directory
- > **Wideband CODEC** - utilises wideband CODECs for the truest possible speech reproduction - resulting in crystal clear audio
- > **Information Protection Mode** - IP telephones offer multiple levels of protection allowing users to protect personal data, corporate directories and data, and even lock the device to keep calls from being placed to ensure privacy and security on each telephone
- > **Customisable Ring Tones** - Different ring tones can be programmed and assigned to unique telephone numbers in the telephone's directory plus additional ringtones can be downloaded from the web
- > **Internal Zone Paging** - Users have the option of getting a message out by paging either one person or an entire group through the telephone's speaker



NEC Enterprise Solutions provides IT & Communication solutions to small, medium and large enterprises in both the private and public sectors. Designed for open connectivity, high availability and flexible growth, our innovative solutions incorporate the latest voice, data and video technologies and enable real-time, collaborative working, increased productivity and customer satisfaction. Our servers, storage solutions, software and virtualised workstations enable businesses to maximise operational efficiency, performance and profitability. NEC Enterprise Solutions serves its customers across EMEA (Europe, Middle East & Africa) through a network of direct sales organisations, business partners and value-added resellers. For more information, please visit: <http://www.nec-enterprise.com>.

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