

PMS- CONNECT

SUITE OF InAPPS FOR HOTELS



EASY & COST-EFFECTIVE INTEGRATION OF YOUR HOTELS' TELEPHONY AND PMS

NEC's PMS Connect is a suite of InApps which help create a seamless experience for your hotel's guests and staff. Connecting your communications with some of the most widely used Property Management Solutions, including Opera, Protel, Brilliant, OnQ (from Hilton WorldWide) and Hotsoft, you get complete integration without the need for costly middleware!

Using InFIAS as the building block - PMS-Connect allows FIAS, OnQ & Hotsoft8 connection - a range of 'always-on', built-in InApps which run on NEC's SV9100 and SL2100 communication platforms 24/7. Ideal for a wide range of hotels, PMS-Connect accommodates for hotels from 5 to 500 rooms.

PMS-CONNECT BUSINESS BENEFITS

- > **Save on Costly Hotel Middleware** - Eliminate the costs of middleware installation, hardware, software & maintenance (these can cost you potentially more than a new phone system!)
- > **Seamless Integration with your PMS** - Connects directly, works instantly
- > **Easier Guest Billing** - Helps create fast, accurate bills on check-out
- > **Faster Check-in & Check-out** - More admin tasks are automated to streamline your guest experience
- > **Smarter Hotel Management** - Increase the efficiency of your operations and teams for a more profitable hotel!



FEATURES AT A GLANCE

- > **Call Charge Calculation** - Call costs can be easily customised
- > **Caller ID** - Guest names & room numbers are displayed for all internal calls on the receptionist handset display; enables personalised greetings
- > **Do Not Disturb** - Guests can set their own privacy setting
- > **Guest Billing** - Automated guest phone call bills plus mini-bar integration
- > **Multi-Site Option** - Multi-site hotels can be 'daisy-chained' to use a central front-of-house system
- > **Room Status Messages** - View in 'real-time': Dirty/Cleaning/Cleaned/Inspected/Out of Order/Out of Service
- > **Toll Restriction** - Flexible call barring: choose from Block all, Allow International, Allow National Only & All Local Only
- > **Voicemail Integration** - Guests received their own private voicemail box with up to 28 languages - this is reset automatically with the next check-in
- > **Wake Up Calls** - Easily administered; un-answered calls can be alerted for staff attention



As one of NEC's InApps solutions, features include:

- > Built-in/embedded application
- > Browser-based & available 24/7
- > Extremely cost-effective
- > No extra PC/Server required – data is stored on the CPU
- > Save on hardware costs & IT maintenance

 **MYCALLS/BCT CONSOLE INTEGRATION**

- > PMS-Connect can also be integrated with NEC's MyCalls Console & BCT Console applications with further on-screen functionality

 **PMS INTEGRATION**

- > PMS-Connect integrates with: FIAS, OnQ & Hotsoft8
- > Further PMS integration coming soon

 **LICENSING**

SV9100 needs the following system licences:

Code	Description	Quantity
BE114685	Hotel licence	1
BE114686	PMS licence	1
BE120395	InFIAS licence	1

SL2100 needs the following system licences:

Code	Description	Quantity
BE117536	Hotel licence	1
BE117537	PMS licence	1
BE120394	InFIAS licence	1

 **SYSTEM REQUIREMENTS**

- > **NEC SV9100:** version 6.0X or higher software
- > **NEC SL2100:** version 1.5 or higher software

 **SUPPORTED BROWSERS**

- > Chrome, Firefox, Internet Explorer 11, Edge



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